# 2016 Whittier Water Quality Report PWSID# AK2211952

## Is my water safe?

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

## Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791). Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

#### Where does my water come from?

Our water system uses water from three groundwater wells located near 100 West Whittier Road in Whittier.

#### Source water assessment and its availability

A source water assessment was completed in 2004 for City of Whittier's three water wells and the results of the assessment are:

Well #1 - The Wellhead/Surface Intake Susceptibility is Low. The Aquifer Susceptibility is Medium.
The overall vulnerability to potential contaminants is:
Bacteria and Viruses is Medium;
Nitrates/Nitrites is Medium;
Volatile Organic Chemicals is Medium;

Inorganics/Heavy Metals is Low; Synthetic Organic Chemicals is Medium; Other Organic Chemicals is Medium.

Other Organic Chemicals is Medium.

Well #2 - The Wellhead/Surface Intake Susceptibility is Low. The Aquifer Susceptibility is Medium.
The overall vulnerability to potential contaminants is:
Bacteria and Viruses is Medium;
Nitrates/Nitrites is Medium;
Volatile Organic Chemicals is Very High;
Inorganics/Heavy Metals is Low;
Synthetic Organic Chemicals is Medium;

Well #3 - The Wellhead/Surface Intake Susceptibility is Low. The Aquifer Susceptibility is Medium.
The overall vulnerability to potential contaminants is:
Bacteria and Viruses is Medium;
Nitrates/Nitrites is Medium;
Volatile Organic Chemicals is Medium;
Inorganics/Heavy Metals is Low;
Synthetic Organic Chemicals is Medium;
Other Organic Chemicals is Medium.

For further information regarding this source water assessment please contact the local water system operator, or the Alaska Resources Library & Information Services (ARLIS) located at 3211 Providence Drive, Room 111, Anchorage, Alaska 99508; phone number 907-272-7547. Or you may call Chris Miller at the ADEC Drinking Water Protection Program at 907-269-4791, or 907-269-7549. You may also access the public source water executive summary data at the ADEC website: http://dec.alaska.gov/eh/dw/dwp/complete.aspx.

#### Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity: microbial contaminants, such as viruses and

bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

#### How can I get involved?

Persons who would like further information regarding the City of Whittier water system can use the contact information in this report to contact us.

#### **Water Conservation Tips**

Did you know that the average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference - try one today and soon it will become second nature.

- Take short showers a 5 minute shower uses 4 to 5 gallons of water compared to up to 50 gallons for a bath.
- Shut off water while brushing your teeth, washing your hair and shaving and save up to 500 gallons a month.
- Use a water-efficient showerhead. They're inexpensive, easy to install, and can save you up to 750 gallons a month.
- Run your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month.
- Water plants only when necessary.
- Fix leaky toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a month.
- Teach your kids about water conservation to ensure a future generation that uses water wisely. Make it a family effort to reduce next month's water bill!
- Visit www.epa.gov/watersense for more information.

### **Cross Connection Control Survey**

The purpose of this survey is to determine whether a cross-connection may exist at your home or business. A cross connection is an unprotected or improper connection to a public water distribution system that may cause contamination or pollution to enter the system. We are responsible for enforcing cross-connection control regulations and insuring that no contaminants can, under any flow conditions, enter the distribution system. If you have any of the devices listed below please contact us so that we can discuss the issue, and if needed, survey your connection and assist you in isolating it if that is necessary.

- Boiler/ Radiant heater (water heaters not included)
- Underground lawn sprinkler system
- Pool or hot tub (whirlpool tubs not included)
- Additional source(s) of water on the property
- Decorative pond
- Watering trough

# **Source Water Protection Tips**

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source in several ways:

- Pick up after your pets.
- Dispose of chemicals properly; take used motor oil to a recycling center.
- Volunteer in your community. Find a watershed or wellhead protection organization in your community and volunteer to help. If there are no active groups, consider starting one. Use EPA's Adopt Your Watershed to locate groups in your community, or visit the Watershed Information Network's How to Start a Watershed Team.

#### **Significant Deficiencies**

The City of Whittier had a Sanitary Survey conducted in May of 2015. The system did not receive notification of the significant deficiencies from the State of Alaska until March of 2016. Due to the systems commitment to safe drinking water, the significant recommendations were corrected in June of 2015 and submitted to the State for approval in March of 2016 after receiving the letter. The following significant findings were corrected by the system based on the recommendations made by the surveyor.

- 1. The water storage tank overflow pipe and vent were properly arranged to face down and screened per recommendation in June of 2015.
- 2. Well #2 vent was properly installed to proper 18" height facing down and provided with a screen This was corrected in June of 2015. This was identified as a sanitary finding by the survey in May of 2015.
- 3. Well #3 sanitary seal was repaired to adequately filled the gap between the seal and the well

casing in June of 2015. This was identified as a significant finding during the survey in May 2015.

#### **Additional Information for Lead**

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. City of Whittier is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to available from the Safe Drinking Water Hotline or at minimize exposure is http://www.epa.gov/safewater/lead. If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Whittier is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

# Water Quality Data Table

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

	A FOT O	1.507	Detec	t Ra	nge				
Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Your		High	Sample Date	Violation	Typical Source	
Inorganic Contaminants									
Nitrate [measured as Nitrogen] (ppm)	10	10	.268	NA	NA	2016	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits	
Radioactive Contaminants									
Radium (combined 226/228) (pCi/L)	0	5	.74	NA	NA	2014	No	Erosion of natural deposits	
Volatile Organic Contaminants									
Dichloromethane (ppb)	0	5	.73	NA	NA	2014	No	Discharge from pharmaceutical and chemical factories	
Contaminants	MCI	.G AL		Sample Date	Exc	mples eeding AL	Exceeds AL	Typical Source	
Inorganic Contamina	nts								
Copper - action level a consumer taps (ppm)	ıt 1.3	1.3	.094	2016		0	No	Corrosion of household plumbing systems; Erosion of natural deposits	
Inorganic Contaminants									
Lead - action level at consumer taps (ppb)	0	15	2.35	2016		0	No	Corrosion of household plumbing systems; Erosion of natural deposits	

Unit Descriptions					
Term	Definition				
ppm	ppm: parts per million, or milligrams per liter (mg/L)				
ppb	ppb: parts per billion, or micrograms per liter (μg/L)				
pCi/L	pCi/L: picocuries per liter (a measure of radioactivity)				
NA	NA: not applicable				
ND	ND: Not detected				
NR	NR: Monitoring not required, but recommended.				

Important Drinking Water Definitions				
Term	Definition			
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.			
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in			

Important Drinking Water Definitions				
	drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.			
ТТ	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.			
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.			
Variances and Exemptions	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.			
MRDLG	MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.			
MRDL	MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.			
MNR	MNR: Monitored Not Regulated			
MPL	MPL: State Assigned Maximum Permissible Level			

# For more information please contact:

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